

After being informed of the potential loss of our frame relay service from Touch America on approximately 12-20-03 we have been working to acquire reasonable substitute service. We have decided the only way we can obtain service at a reasonable price and within a reasonable time frame is to make major changes to our existing network infrastructure. The vendors that we are working with, while working quickly, will not be able to facilitate all of the necessary changes within the very limited time frame. Loss of our network connection is going to mean that our business will practically cease to function. Major changes would need to be implemented with all of our customer service representatives in order to roll our operations back to pre computer network times. This would not only be impossible to facilitate in the time we have, but be extremely costly for our company. One additional month of our existing service would allow us to make our network transition smoothly and cost effectively.

Thank You,
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